



Kansas Immunization Program

Criteria of Classification of Children and Adolescents Who Moved or Went Elsewhere (MOGE)

To standardize assessments in the clinic setting, the Kansas Immunization Program has developed a list of recommended criteria for the “moved or gone elsewhere” (MOGE) category. Before a child or adolescent is categorized as MOGE, *one or more* of the following criteria need to be met:

1. A request had been made to transfer the child’s immunization records to another vaccine provider.
2. A mailed reminder has been returned indicating the child had moved and left no forwarding address.
3. The provider has been notified by a family, neighbor, employer, school, day care, Head Start program, WIC program, or post office that the child moved out of the county.
4. A home visit was made and the child no longer resides at that location and there is no forwarding address, or the forwarding address indicates that the child moved out of area.

Additional Criteria for Adolescents (13 to 19 yrs.)

1. Has not had an immunization encounter at the clinic for more than one year.

Unanswered telephone calls or a non-returned reminder card **does not** indicate the child has moved or gone elsewhere. Only when one or more of the four criteria noted above is met is the child eligible for MOGE.

The Kansas Immunization Program encourages immunization providers to proactively determine the clinic’s immunization coverage rates of the children and adolescents seeking their immunization service.

The first step in this process is to assess only immunization records of persons that come to the clinic for immunization services. This may be done by obtaining a patient roster list in KSWebIZ or the EMR.

Immunization reminder-recall systems are cost-effective methods to identify and notify families whose children are due soon for immunizations (reminder) or are already behind (recall). Reminder and recall systems are powerful ways to ensure optimal vaccination rates. Staff members first pull a list containing names and contact information of patients who are due or overdue for immunizations and then contact those patients to schedule a time to receive immunizations. A patient roster may be ran out of KSWebIZ or the electronic health records (EHRs) easily if immunization records and family



contact information is updated at every visit. Building these practices into patient flow is key. Methods to remind or recall families include:

- Phone calls-placed by office staff tend to be more effective than auto-dialer calls, but often cost more.
- Auto-dialers- automatically dial phone numbers and either play a recorded message or connect the call to a live person. Such systems also can be used for appointment reminders.
- Mail reminder cards or letters -KSWebIZ will print labels that can be placed on these reminders. Another approach is to have the family fill out the reminder card for the next visit prior to leaving the clinic.
- Text messages- Families opt-in for text messages so your office can text reminders to both parents and adolescents. While parents/guardians need to consent for the vaccine, it is useful to include adolescents in the discussion of their own care.
- Patient Portals- Many EHR systems come with a patient portal option. Practices can use this feature to send e-mails to patients or parents prompting them to check their patient portal, which will remind them of vaccinations that are due.

These methods may also be used as a recall strategy if the patient was a “no show” for overdue immunizations. It is important to document in KSWebIZ or EHR when they are categorized as MOGE.

Tracking children who need vaccinations is the primary goal of any reminder or recall process. Identifying and classifying the children who are no longer in the practice will allow for a more accurate estimate of the immunization coverage rate in the clinic and across the state.

Please contact the Kansas Immunization Program with any questions. Thank you for your participation in the VFC program so that all our children may be protected from vaccine-preventable diseases.